

## Customer Comments

---

Sent: Thursday, May 27, 2004 10:08 AM

Subject: Camera Repair...

Just a note to let you guys know you're awesome. Steve fixed my Sony betacam this week. He shipped it yesterday, and I already have it sitting in front of me. I just started out on my own this past fall after having worked for production companies and television stations. Knowing you guys are around to bail me out in a jam is comforting in this crazy world of video production. Have a great holiday weekend!

Sincerely,

Mark L. Nottingham - Vidoptix Media

---

Sent: Friday, April 30, 2004 12:34 AM

Subject: Re: BVW-300 REPAIR

Stuart and I would like to thank you for your prompt work on our 300. Video production on the last frontier is not without its challenges, not the least being repair. Your quick turnaround made a substantial difference to our income. We truly appreciate everything you have done.

Please pass these words on to Steve.

Sincerely,

Maureen Aull

---

Sent: June 17, 2004

Subject: VTR Repair

Steve,

Thanks for the quick turn around on my DV Cam and SX Deck. You are a lot faster and less expensive than the guys I have been using before. Everything is performing great and I'm back up and running thanks to you. By the way I'm glad to hear you also repair the Digital Betacam, I do have quite a few here.

Regards,

Rick Stoltenberg

---

Sent: Monday Sept 12, 2004 09:00 AM

Subject: Digital Scanner A500

Just to let you know the VDZH-01 we purchased from you a while back is performing beautifully. I had no problems with installation what so ever. Usually with the OEM, I have many issues. By the way, the gray finish looks like a trophy. I wish I had a glass cover for the VTR so I could show it off. I'm glad to see you out there as a competitor, you guys really know what your doing. You sure have won my business.

Dale Reinhardt - Video Solutions UK

---

Sent: Friday Oct 08, 2004 12:41 PM

Subject : RE A500 Repair.

Hi Steve,

I want to thank you for the quick turn around on my Digital Betacam. You were right, your complete scanner is out performing the other ones I have here. I will be sending you another one in for an overhaul before the end of the year.

Thanks Again,

Chuck Higgins Atlantic - Video LLC

---

Sent: Wednesday Nov 11, 2004 2:43 PM

Subject: Video Heads and Scanners.

Hey Tony,

Thanks for the fast response in getting me all I needed so quickly. We have been doing business with you for the past 10 years without any problems with your products. I'm not sure why we started using one of you competitors, but that will not happen again as long as I'm here. You do have the best customer service and support compared to the competition. I guess your 28 years in business speaks for itself. Say Hi to Jane for me.

Allen Parr New York, NY

---

Sent: Thursday Dec 10, 2004 3:15 PM

Subject: DVW-A500 Repair.

Steve,

Just a short note to let you know that the Digital Betacam you worked on is performing great. Thanks for the quick turn around you got me out of a jam. Now that I know you can also work on the Beta SX you will receiving them on a regular basis.

Dale Richardson - Video Link

---

Sent: April 4, 2005 1:15 PM

Subject: DSR-1

Steve,

Once again, You have exceeded all expectations. Please drop ship the unit to Orland (Disney Office).

Thank you so much,

Earl - Media Solutions

---

Sent: July 06, 2006 2:46 PM

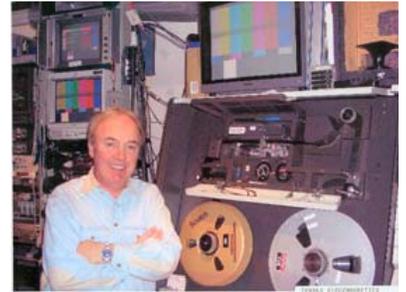
Subject: Thanks for the terrific Customer Service Eduardo!

Thank you very much for the kind customer service you offered me over the telephone. I followed your directions and was able to resolve the problem on my VTR you so kindly pointed out.

I know a few others in the QUAD arena and can't wait to tell them how professional and great Videomagnetics Inc. is with their customers and video head rebuilding. (Talk about FAST!! Too)

John Pommon Antique

Video Transfer Services



**Videomagnetics Inc.**

3970 Clearview Frontage Road - Colorado Springs, CO 80911